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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Carl Strathmeyer, Donald Finnie and Simon Jackson

Title of Invention : COMPUTER TELEPHONY SERVER WITH IMPROVED FLEXIBILITY

Date Filed : March 26, 1999

Serial No. : 09/277,286

Examiner : AGDEPPA, Hector A

Art Unit : 2642

Attorney Docket No. : 024/7

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Technology Center 2600

Box RCE
Commissioner for Patents
Washington, DC 20231

REQUEST FOR CONTINUED EXAMINATION AND AMENDMENT

SIR:

This is responsive to the Final Office Action dated August 20, 2002, in connection with the above-referenced patent application.

The applicants have amended the application as follows:

IN THE CLAIMS:

1. (Four times amended) A computer telephony server for interfacing a plurality of computer telephony applications programs to one or more of a plurality of telephony environments, the plurality of environments being accessible to the computer telephony server, said computer telephony server comprising:

means for communicating with at least one computer telephony application using a common

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